## LINE COPY



May/June 2001 Fairfax County Fire and Rescue Department



Members of the 103rd Recruit Class participating in a flammable liquids drill at the Washington Dulles International Airport on June 1, 2001.



**Edward L. Stinnette** 

"It's extremely important for us to develop a strategic plan that will set the direction of the department for the next three to five years."

## From The Fire Chief . . .

eveloping a strategic plan is my topic of discussion for this issue of *Line Copy*. Needless to say, I have a little anxiety about even bringing up the subject. Those of us who have been around for awhile know there has been at least three failed attempts to produce a long-range strategic plan for the organization. In the past, when I mentioned strategic planning, staff members usually headed for cover. We've also discovered that we are not the only ones who have suffered this anxiety. During our first try we discovered that many of the departments that we routinely benchmark against did not have strategic plans either. The other attempts were the result of changed priorities, increased workload, and other demands and distractions. However, I committed to developing a strategic plan when I was appointed to the chief's position over two years ago.

It's extremely important for us to develop a strategic plan that will guide the department for the next three to five years. We continue to be busy but have not neglected our response to the changing needs of our citizens. However, it is time to take a strategic look at what we do and where we want to be in the next three to five years. The process is designed to be inclusive and involve as many of you as possible. The plan will also allow us to identify the department's core values resulting in a strategic

vision statement. We have contracted with the Support Center of Washington to be our facilitator and move us through the process.

Our focus will be on strategic planning as a process. It will be a plan that we will use, not something that will be completed and then put on a shelf to gather dust. This will set the tone for continued strategic thinking and provide a process where we can continually update and readjust our priorities based on an ever-changing environment.

The process will include the creation of a strategic planning facilitation group of 15 members representing different levels and interests within the department. There will also be two, three-day retreats involving up to 50 key stakeholders who want to be involved in the long-term vision of the organization. Our intent is to have the process completed and the plan in place by July, 2002.

We will use the department's intranet page to provide information and current updates as we progress through the process. We will also be doing video teleconferences to keep you informed and to solicit input from anyone who wants to contribute.

This important initiative, without a doubt, will provide the future direction for the department. I hope that you will support and participate in the process as it will guide us to a better and even brighter future. •

## From The Editor . . .



want to take this opportunity to discuss the new community outreach form that has been out since April. As you know, our purpose in creating the form was to capture, as a department, your involvement with our citizen's that doesn't involve a fire or EMS call. We've always been able to count our staff involvement and interaction with citizens from the programs and activities that we manage centrally from the Massey Building. Missing was an accurate count of your involvement.

It's important that we have this mechanism in place to capture everything you coordinate and do at the station level that we don't know about—we know it's a tremendous amount. Our intent was to make the form as user-friendly as possible. We just recently were able to put the form online for your convenience.

After reviewing the numbers for the past several months, it appears many of you are making the effort in filling out the form. The types of events range from station tours, safety talks, birthday parties, health fairs, child safety seat checks, to participating in a community parade.

We thank everyone who has taken the time to fill out the forms so that we can count and keep track of the numbers. I want to particularly thank Lieutenant Mark Stone for coordinating this important initiative. We will now be able to show, with accuracy, how much field personnel support the department's community outreach program. ❖

## **Community Outreach Report**

The numbers reflected below were reported from the new community outreach form by field personnel.

Programs completed by

fire and rescue station personnel: ...... 103

Hours: ......859.8

Line Copy can be viewed on the Fairfax County
Fire and Rescue Department Web Site.
Our Web Site address is:
http://www.co.fairfax.va.us/fire

#### **Upcoming Events**

#### August

- 2 Child Safety Check West Annandale Fire and Rescue Station No. 23 9 a.m. - 1 p.m.
- 3 Child Seat Safety Check North Point Fire and Rescue Station No. 39 9 a.m. - 1 p.m.

#### **September**

- 6 Child Seat Safety Check Mount Vernon Fire and Rescue Station No. 9 9 a.m. - 1 p.m.
- 8 Child Seat Safety Check St. Lukes United Methodist Church 7628 Leesburg Pike 10 a.m. - 2 p.m.

#### October

- Child Seat Safety Check Fairview Fire and Rescue Station No. 32 9 a.m. - 1 p.m.
- 7 13 Fire Prevention Week
- 13 Fire Prevention Week Open House
- 15 Child Seat Safety Check Frying Pan Fire and Rescue Station No. 36 9 a.m. - 1 p.m.

#### **November**

- Child Seat Safety Check Bailey's Crossroads
   Fire and Rescue Station No. 10
   9 a.m. - 1 p.m.
- 14 Child Seat Safety Check Mount Vernon Fire and Rescue Station No. 9 9 a.m. - 1 p.m.

#### December

- Child Seat Safety Check
  Fair Oaks
  Fire and Rescue Station No. 21
  9 a.m. 1 p.m.
- O Child Seat Safety Check North Point Fire and Rescue Station No. 39

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Station Profile

## **ALTARIS AKA - 2nd Generation CAD**

By Captain I Gerald Jaskulski Support Services

would like to start off by introducing myself and providing you with some information and insight into the future of our Computer Aided Dispatch Systems (CAD). As a 25-year veteran of the Fire and Rescue Department, most recently as a Uniformed Fire Officer in the Public Safety Communications

Center (PSCC) and the installation supervisor for the 800 MHz project, I was just recently selected for the position of **ALTARIS CAD** Project Liaison. I'm located at the Pine Ridge Facility, anticipating a twoyear tour of duty. My primary responsibility includes the coordination and implementation of the ALTARIS system. I have been working closely with Donna Bird. ALTARIS CAD Project Manager, and Second Lieutenant Ted Arnn. the Police Department.

As you know, the present CAD software is old and outdated.

It does not allow Fire and Rescue Department personnel or fire dispatchers at PSCC the flexibility to make the important and necessary changes to better serve our personnel and the citizens of Fairfax County. Flexibility and change are necessary in a dynamic public safety environment to ensure the highest possible level of service.

The design phase of the ALTARIS system is now complete. A year ago, Deputy Chief Jeffrey B. Coffman, Battalion Chief John M. Gleske, and a five-person group from operations reviewed and provided input for the initial ALTARIS

> project design. The group recommended and adopted functionality features, enhancing the online operational ability of the system. Logicon (formerly known as PRC) was able to meet the requirements requested by the Fire and Rescue Department and Police Department. Having been awarded the contract, Logicon has started the development process.

ALTARIS will provide us with the most advanced technology available today and will operate on a UNIX operating system (standard computer language that easily interfaces with other computer languages). With the ALTARIS

With the ALTARIS system, maintenance and enhancement capabilities will be easier and require only minimal impact on users.

All of our fire and rescue stations will receive new equipment. The current CAD terminal will be replaced with new computer hardware, a 21"



Captain I Gerald (Jazz) Jaskulski (Public Safety Communications Center) provides instruction on the new Altaris system to Lieutenant Kenny J. Wolfrey (Station 27-B).

monitor and new software that operates on the Windows/NT platform.

Other important and updated features of the ALTARIS System include:

- Response flexibility (no longer using hard coded algorithms).
- The ALTARIS System is designed to be a computer-aided dispatch system similar to our old system. However, it enables the dispatcher to perform and carry out requirements/directives by using the system rather than relying on personal knowledge (i.e. fill the box, task force responses, and special requests for tankers, squads, EMS, brush units, boats, engines, etc).
- The new generation of CAD can be broken down by each agency. The Fire and Rescue Department will not be operating under the same system as the Police Department. Both agencies will develop CAD commands and event masks that best meets their requirements. Bottom line, this system is designed to meet our specific needs.
- Channel assignment for all calls will easily be seen near the top of the dispatched incident on the Mobil Computer Terminals (MCT's).
- Fifteen units will now be capable of being dispatched at any given time compared to only ten units.
- Public event summary will interface with the Fire and Rescue Department's web page.
- The alphanumeric paging interface system will be built into ALTARIS. It will have the capability to page individuals or groups from a station terminal and dispatch information to a single or group pager.
- Fire and rescue station line-up's will include personnel working, number of units, and radio information.
- Run cards will be expanded to 40 plus stations. All stations and equipment

- assigned to each station will be displayed on the run card. The system now has only 20 stations on the run card.
- Association of Public Safety
   Communications Officials (APCO),
   Emergency Medical Dispatch (EMD)
   system is the program selected for
   providing call takers at PSCC with EMD.
   This EMD program is compatible with the
   ALTARIS system and allows the software
   to be contained within the system.
- Allows fleet vehicle-tracking.
- Ability to interface with an Automatic Vehicle Locator (AVL) program.

Over the next several months, I will be meeting with each component of the department to provide a brief overview of the ALTARIS system. I'll also be asking for a representative/contact person to be selected from each section or component. The contact person will be tasked with determining what critical information should be included in the system and then inputing that information into the database. An ALTARIS user group will be formed (at a later date) comprised of five to six personnel from the Fire and Rescue Department tasked with various duties as we move toward implementation. Some of the tasks include providing and assisting with training, enhancement development, and data entry. An ALTARIS dispatcher group has already been established, comprised of PSCC fire and rescue dispatchers.

My primary goal is to use the "users" of this system to create an improved system that works for everyone. ALTARIS is no more than a tool designed to assist each and every one of us in doing our job better, faster, and safer. Working together as a team will make the transition to the ALTARIS system even smoother. I hope to use Line Copy, our web page, and Informational Bulletins as ways to keep you informed as we move through the project and timetable. Please take the time to keep yourself informed as we progress.

Full implementation of the ALTARIS system is projected for late 2002. ❖

## **TeleStaff Coming Soon**

By Captain II Ricky Hess Station 8, C-Shift

eleStaff, the staffing software from Principal Decision Systems International (PDSI) will soon be implemented within the Fairfax County Fire and Rescue Department. TeleStaff is a sophisticated staffing software program that reportedly knows where and when personnel are scheduled to work and how to replace them when they are absent, with little or no user intervention. When a vacancy occurs, TeleStaff will prioritize a list of qualified personnel to fill a position and automatically place a phone call to selected individuals, ensuring a fair distribution of overtime hours. The Battalion

Management Team and Ops 6 will be the principal users, however, personnel at all levels will be interacting with the database. Personnel can access the database by station computer or phone for the purpose of submitting requests for leave, callback, and exchange of shift.

TeleStaff, which was first developed for fire departments in California to meet their daily staffing

needs, has developed into a multi-function database that includes leave management, tracking personnel movements, and an innovative personal message delivery system. TeleStaff is presently in use or in the process of implementation within several fire departments on the East Coast. Departments in Virginia presently using TeleStaff include: Fairfax City, Virginia Beach, Alexandria, Charlottesville, Loudoun, Prince William, and Henrico.

Battalion Chief's and Captain II's received training in June and will start entering pertinent

data into the system for all their personnel. This will enable operations personnel to begin using some components of TeleStaff, while still doing the staffing and leave management using the current system. Station officers and firefighters will begin their training in August and September with anticipation of going operational in early 2002. TeleStaff components will be phased in as all personnel learn the system and gain confidence in its ability to assist in staff management.

The TeleStaff committee members have worked long and hard incorporating fire and rescue

department rules and procedures into the TeleStaff database. Deputy Chief Ronald L. Mastin has been the project lead, Brenda Tincher, the system manager, and Master Technician Joseph G. Allison, staffing/ computer expert. Committee members include: Battalion Chief James W. Swiggett, Battalion Chief Mark T. Kane, Battalion Chief Michael Tamillow.



Master Technician Joseph G. Allison, OPS6, and Management Analyst Brenda Tincher, Personnel/ Payroll, work to implement and test the new TeleStaff software program.

Captain II Ricky A. Hess, Captain II Edward M. Brinkley, Captain I Tyrone J. Harrington, Technician James E. Watson, Technician Andrew J. Hubert, Technician Carolyn R. Ruwe, and Mary J. Dargusch.

As we proceed with the refinement of TeleStaff and get closer to implementation, we will provide specific guidelines and direction. TeleStaff is a huge technological advancement for our department and will require cooperation and patience from all personnel to help make it a success for everyone.

#### **Frequently Asked Questions and Answers:**

## 1. How will callback be administered with this new system?

Personnel will be able to request callback using TeleStaff by phone or through the station computer. TeleStaff will only offer one work location and will not allow an individual a choice of stations. If an individual rejects the callback opportunity, they will then go to the bottom of the callback list.

#### 2. How will TeleStaff contact me for callback?

If you are working, TeleStaff will know your work location and call you there. If you are off duty it will call your home, cell phone, or pager from one of the two numbers listed in your personnel folder. If you are not at home, it will leave a message on your answering machine.

## 3. What is the new procedure for requesting an exchange of shift (EOS)?

TeleStaff will track EOS, it will determine who you owe and who owes you. It will make recommendations according to specialties of individuals who are looking for an exchange. All rules governing an EOS will be in effect and FRD-115 EOS form will be required. After both parties complete the form, the shift leader will enter the exchange into TeleStaff.

#### 4. How will TeleStaff affect mandatory recall?

Currently, mandatory recall is now done by stations and battalions. When TeleStaff is implemented, mandatory recall will change to a centralized county-wide selection process.

TeleStaff will select individuals according to the date they last signed a mandatory recall slip. Individuals who are on the mandatory recall list will phone the present 800 number to find out what station they will report to. This new selection process will greatly decrease the time an individual is subject to mandatory recall.

#### **Please Take Note**

The Bailey's Crossroads Fire and Rescue Station No. 10 has a new address: 3601 Firehouse Lane, Falls Church, VA 22041

# North Point Fire and Rescue Station No. 39 Dedicated

(Fairfax County's 35th fire and rescue station)



Dedication ceremonies took place on Saturday, June 9, 2001, at the North Point Fire and Rescue Station. Present to celebrate the station dedication were (pictured left to right): Captain II Edward M. Brinkley, Station Commander; Supervisor Catherine M. Hudgins, Hunter Mill District; Chairman Katherine K. Hanley, Board of Supervisors; and Fire Chief Edward L. Stinnette.

**Address:** 1117 Reston Avenue

Herndon, Virginia

**Architect:** Taylor Garvin Associates, Inc.

and Eddy & Eckhart Architects

**Contractor:** Falls Church Construction

Company

**Project Cost:** \$4.75 million **Open:** April 13, 2001

**Personnel:** 33 personnel staff three shifts **Equipment:** Rescue company, engine, and

advanced life support unit

**Size:** 13,858 square feet with four bays **Description:** The building sits on 3.5 acres and is staffed by 11 personel per shift. Station 39 is equipped with several innovative features that were incorporated into the station design. Special features include a ventilated gear room, a diesel exhaust removal system, a full sprinkler system, a community room, and a extrication/training pad.

## Teamwork-Fire and Rescue, Police, Public Safety Communications Center

By Sally Fitzpatrick Assistant Training Coordinator Public Safety Communications Center

n late October of 2000, the Public Safety Communications Center (PSCC) was quickly wearing down from severe staffing shortages that existed during the last couple of years. There appeared to be no end in sight to the staffing deficit, little, if any

progress was made over the years. As quick as the Police **Resources Division** hired employees for the **Public Safety** Communications Center (PSCC), an equal number resigned for various reasons. At one point, PSCC had 44 vacancies against an authorized 120 positions. The workload and demands on personnel continued to increase daily. Our challenge was how to fix this long-term problem. Mandatory overtime was an option, however, it was felt that this route would generate even more resignations.

Instead, the feasibility of training off-duty police officers and firefighters to work overtime answering emergency and non-emergency calls for service was explored. A proposal was put together that outlined a course schedule and requirements that a police officer or firefighter

had to meet in order to be trained. The course schedule and criteria were presented to the Command Staff of the Police Department. The training program for overtime personnel was then approved. Additionally, the Fairfax County Criminal Justice Academy asked and received

approval for all attendees to receive law enforcement credits for their attendance. The State of Virginia granted the certification.

The Police Department advertised employment opportunities through the Outlook e-mail system, the Fire and **Rescue Department** also announced the opportunities on their web site as an Informational Bulletin. The response was overwhelming. Over 60 telephone inquiries were received within two days of the announcement. The initial training class

included 45 police officers and firefighters. To accommodate all the initial callers, smaller training groups were formed once the on-the-job training was completed for the first class. To date, 60 people have been trained and over 40 routinely work overtime. Personnel from both



Lieutenant Kenny J. Wolfrey (Station 27, B-Shift) in the foreground and Technician William D. Brinton (Station 20, C-Shift) working the 911 call terminals at the Public Safety Communications Center.

agencies continue to call daily seeking call taker training and are then placed on a waiting list. Currently, the waiting list has approximately 130 persons seeking training.

The initial group of 45 from the Fire and Rescue Department and Police Department received their classroom training during the last week of November with on-the-job training conducted the first week of December. Immediate results were noticeable by all personnel once the additional personnel were on board. The morale increased dramatically as did the relationship between PSCC, fire, and police personnel. The additional personnel enabled supervisors in PSCC to schedule personnel for regular meal breaks and cross training opportunities for personnel that required additional skills.

Telephone statistics for December 2000 revealed the call answering times were lower than they had been in three years. The first quarter report for 2001 indicated PSCC had received 271,006 emergency and non-emergency telephone calls for service. January and February 2001 had an

average increase of 34 percent in calls compared to the same time frame in 2000. March 2001 increased 41.6 percent in calls for service compared to March of 2000. Additionally, the 911 telephone lines "average speed to answer" was three seconds, well below the national standard of nine seconds. The "average speed to answer" for the non-emergency lines during this quarter was 22 seconds. The call abandonment rate has also decreased dramatically over 2000 because of the increased staffing. With the increased personnel available to handle the increased demand, a higher service standard has been restored for the citizens of Fairfax County. Not only has service improved, but also the working relationship between the Public Safety Communications Center, the Police Department and the Fire and Rescue Department has improved as well.

Now, when you enter the Public Safety Communications Center, you can expect to see a multitude of uniforms occupying the chairs of call taker positions. ❖

## 2002 Delivery on the New LAB 401



he Hazardous Materials Technical Support Branch and the Apparatus Section have just completed the bid process to purchase a new mobile arson and hazmat laboratory. The new LAB 401 will replace the 1975 Chevrolet step van that presently serves as LAB 401 The new vehicle, a 26' Grumman-Olsen body on a Freightliner chassis, is designed to be a work platform for

complex and long-term investigations. It will provide an administrative work area, a separate laboratory area, and nearly double the cargo capacity of the present vehicle. In addition, a 20 KW diesel generator will provide power for a light tower, portable lights and tools, communications equipment, and an onboard computer network. Delivery of the new vehicle is expected to be in March 2002.

## **Hot Shots**



Hazardous materials personnel responded to an ArgroLawn truck that caught fire and melted hose connections causing lawn treatment chemicals to spill at 10909 Justin Knoll Road. (Photo by Sheldon Levi, Photo 421.)



Units responded to a three-alarm fire in Falls Church at 100 West Jefferson Street. The damages to the two-story warehouse was estimated at \$3 million. (Photo by Sheldon Levi, Photo 421.)



Lieutenant Walter E. Johnson (Station 39, A-Shift) (right to left), Technician Jeffrey E. Gay (Station 39, B-Shift), Technician Kenny McGee (Station 12, A-Shift), and Technician Rocco Alvaro (Station 39, A-Shift), use the Jaws of Life to extricate crash victims on Route 7 and Springvale Road. A female patient was extricated from the vehicle with minor injuries.





This two-story home located at 9214 Bexleywood Court in the Pohick area was one of four homes struck by lightning on June 22, 2001. Fire investigators estimated damages to be at \$300,000. The damages from the four homes totaled over \$550,000.



An elderly woman learning to drive lost control of her vehicle and crashed into this home on Bradwell Drive on May 5, 2001. Cavein 421 responded to shore up the damaged home. There were no injuries. (Photo by Sheldon Levi, Photo 421.)

## FIRE LINE - DO NOT CROSS

## 102nd Recruit School



Front row left to right: Firefighter Jeffrey D. Tincher, Firefighter Carlton L. Yancey, Firefighter Stephen M. Shapiro, Firefighter Jennifer P. Svites, Firefighter Clyde J. Davis, Firefighter Carmen C. Alessi, Firefighter Jason D. Updegraff. Back row left to right: Firefighter Cory S. Cochran, Firefighter Cory A. Key, Firefighter Bryant L. Wiggins, Firefighter Michael L. Rosier, Firefighter Jorge H. Ochaita, Firefighter James M. Furman, Firefighter James W. Sindlinger, Firefighter Elton L. Short, Firefighter Binokhar J. Harris, Firefighter Lamonte D. Young, Firefighter Douglas E. Dietrichson, Firefighter William J. Lynch, Jr., Firefighter Raymond E. Foster, Firefighter Eric A. Kave, Firefighter Stephen D. Urban, and Firefighter John C. Macinyak.



## **Fairfax Fair**













## The Fairfax Fair–A Look At the Behind the Scenes Planning

By Lieutenant Mark D. Stone Public Information and Life Safety Education

ypically each year, only a small percentage of Fire and Rescue Department staff receive a first-hand look at the Fairfax Fair. Even with the recent trend to encourage displays from each section and specialty, less than ten percent actually participate. For the majority of us, photographs in *Line Copy* are the closest we ever get. To give you a better perspective of the three-day event,

here is a look at some of the behind-thescene activity.

The event is held in early June, spanning a three-day weekend. The "County Expo," where county agencies coordinate displays and activities, is open to the public on Saturday and Sunday. During the past two years, greater efforts have been made to



Take a look at this birds-eye view of the Public Safety Exhibit at the Fairfax Fair. The Best of Show ribbon was earned by the Fire and Rescue Department, Police Department, and Sheriff's Department for their joint efforts in demonstrating available services from the three organizations for the citizens of Fairfax County.

increase participation from the many components of the Fire and Rescue Department. This has proven to be highly successful, allowing citizens to see the wide variety of functional areas within our organization.

Along with this increased participation has come a host of new and challenging logistical considerations. For example, various components of our Special Operations Division have participated during the past two years. To ensure an effective and informative display, staffing must be both adequate and appropriate. For example, a "team" of specialists were needed for the Urban Search and Rescue (US&R) area,

personnel trained in the public access defibrillator (PAD) program for the Academy/EMS area and Water Operations personnel for the Boat 420 display. Combining this with displays from Public Information and Life Safety Education, Recruitment, Women's Programs, Logistics, Occupational Health and Safety, Public Safety Communications Center, as well as Volunteers and field personnel with apparatus

created a need for careful planning. Consideration had to be given to arrival and set-up times as well as tent, table, and chair requirements. Other concerns included: utilities, availability of materials and handouts, food and drink for staff, and security of display items. Finally, coordination with the Police Department and Office of the Sheriff was needed as we share a

common "public safety" area at the fairgrounds.

Planning for the 2001 Fairfax Fair began about this same time a year ago. It started by compiling feedback and "lessons learned" from participants and attendees at last year's event. Some fundamental changes were incorporated into the plan for this year.

Formal "hands-on" planning started in early March. Meetings between agency coordinators and fair organizers were conducted to address many of the issues stated above. Also, during this time frame, tents and tables were being ordered, supplies purchased and the friendly but annual intra-agency "turf war" was taking place (continued on page 18)



Several members of the Fairfax County Fire and Rescue Department recently went to Port-au-Prince, Haiti, to provide medical help to the needy. The group also included doctors and nurses from Fairfax County, treating over 1,100 patients. Treatment provided ranged from neonatal care to terminal cancer, blinding eye trauma to AIDS. From left to right, Tim Fleming (VC05), Lieutenant Timothy C. Walker (Station 5, A-Shift, Reverend Leon, Lori Taggeat (nurse, Inova Fairfax Hospital Emergency Room), and Captain I Lynn R. Jadot (Station 5, A-Shift).

## Top 10 Activity Report

## April - May 2001

Ambu	ılance	<b>Engine Company</b>		<b>Rescue Company</b>	
<u>Unit</u>	<u>Calls</u>	<u>Unit</u>	<u>Calls</u>	<u>Unit</u>	<u>Calls</u>
A 413	397	E 413	492	R 4 2 1	294
A 430	385	E 410	489	R 4 1 8	277
A 408	3 5 2	E 409	484	R 4 0 1	2 4 3
A 409	3 5 0	E 404	482	R 4 2 6	238
A 410	3 4 8	E 422	480	R 4 1 1	185
A 436	303	E 411	476	R 4 1 4	174
A 411	291	E 429	467	R 4 1 9	157
A 428	290	E 408	4 3 7	R 4 3 9	120
A 434	283	E 401	4 3 4		
A 414	281	E 430	427		
Medic		Battalion Chiefs &		Ladder Company	
Me	edic	Battalior	n Chiefs &	Ladder C	Company
Me	edic		n Chiefs & Captains	Ladder C	Company
Me <u>Unit</u>	edic <u>Calls</u>			Ladder C <u>Unit</u>	Company <u>Calls</u>
		EMS (	Captains		
<u>Unit</u>	<u>Calls</u>	EMS ( <u>Unit</u>	C <b>aptains</b> <u>Calls</u>	<u>Unit</u>	<u>Calls</u>
<u>Unit</u> M 4 1 8	<u>Calls</u> 5 3 2	EMS ( <u>Unit</u> EMS4	Captains <u>Calls</u> 3 3 4	<u>Unit</u> T 429	<u>Calls</u> 276
<u>Unit</u> M 4 1 8 M 4 2 2	Calls 532 448	EMS ( <u>Unit</u> EMS4 EMS5	Captains <u>Calls</u> 3 3 4 2 6 5	<u>Unit</u> T 429 T 410	Calls 276 233
Unit M 4 1 8 M 4 2 2 M 4 2 5	Calls 532 448 437	EMS ( <u>Unit</u> EMS4 EMS5 EMS6	Captains <u>Calls</u> 3 3 4 2 6 5 2 1 4	Unit T 429 T 410 T 425	Calls 276 233 214
Unit M 4 1 8 M 4 2 2 M 4 2 5 M 4 0 8	Calls 5 3 2 4 4 8 4 3 7 4 2 5	EMS ( <u>Unit</u> EMS4 EMS5 EMS6 EMS2	Captains  Calls 3 3 4 2 6 5 2 1 4 2 0 5	Unit T 429 T 410 T 425 T 430	Calls 276 233 214 207
Unit M 4 1 8 M 4 2 2 M 4 2 5 M 4 0 8 M 4 2 9	Calls 5 3 2 4 4 8 4 3 7 4 2 5 4 1 9	EMS ( <u>Unit</u> EMS4 EMS5 EMS6 EMS2 EMS3	Captains  Calls 3 3 4 2 6 5 2 1 4 2 0 5 1 9 8	Unit T 429 T 410 T 425 T 430 T 408	Calls 276 233 214 207 178
Unit M 4 1 8 M 4 2 2 M 4 2 5 M 4 0 8 M 4 2 9 M 4 2 6	Calls 5 3 2 4 4 8 4 3 7 4 2 5 4 1 9 4 1 5	EMS ( <u>Unit</u> EMS4 EMS5 EMS6 EMS2 EMS3 EMS1	Captains  Calls 3 3 4 2 6 5 2 1 4 2 0 5 1 9 8 1 8 2	Unit T 429 T 410 T 425 T 430 T 408 T 436	Calls 276 233 214 207 178 171
Unit M 4 1 8 M 4 2 2 M 4 2 5 M 4 0 8 M 4 2 9 M 4 2 6 M 4 0 4	Calls 532 448 437 425 419 415	EMS ( <u>Unit</u> EMS4 EMS5 EMS6 EMS2 EMS3 EMS1 BC05	Captains  Calls 3 3 4 2 6 5 2 1 4 2 0 5 1 9 8 1 8 2 1 3 9	Unit T 429 T 410 T 425 T 430 T 408 T 436 T 405	Calls 276 233 214 207 178 171 168

Unit activity is compiled from the event history file. A unit must be dispatched to a call to be included in an event history file. A unit add-on is not considered a dispatch. Mutual aid dispatches are included in the activity report.



## Firefighters' Fund of Fairfax County

The Firefighters' Fund of Fairfax County annual dinner/dance and retirement celebration will be here before you know it. The mission of the Fund is to provide aid and comfort to all Fairfax County Fire and Rescue Department employees; including all firefighters, paramedics, civilians, and their families, both active and retired in times of special need. We hope that you will support the Firefighters Fund by attending this annual event.

Please mark your calendar for November 3, 2001, and make plans to attend the celebration. If you have any questions please call Jackie Lewis at (703) 246-3969 (e-mail Jacqueline.Lewis@co.fairfax.va.us)



## **Community Outreach Highlights**

### Stroke . . . Is No Dancing Matter



Dr. Martin Rosenthal (OHC) addresses guests at Fire and Rescue Station 27 stroke awareness event.

May 7, Station 27's Bay . . . Captain II Gary W. Winemiller and A-Shift personnel hosted a stroke awareness event for sixty-four

guests from the Springfield, Burke, Fair Oaks, and Lorton area senior centers. Public Information and Life Safety Education headed up the combined event with information on safety and games. Information tables from Fairfax County Police, staffed by Jane Wolfe, and Captain Donald Fatheree, Sheriff's Office also participated. Blood pressures were taken by shift personnel and cholesterol screening was done by Inova Hospital staff. Stroke information was provided by Inova Health Systems and American Heart Association's "Operation Stroke."

Guest speakers included: Dr. Martin Rosenthal (Occupational Health Center), Captain II John G. Kessel (EMS2), and Battalion Chief Andrew Snead.

Our sponsors, Papa Petrone, Giant Food, and Volunteers from Fire and Rescue Station 14, provided lunch for our guests. ❖

## **Captain I James Heider Transfers to Station 17**

The 6th Battalion's loss is the 3rd Battalion's gain. Captain I James C. Heider has been transferred from Penn Daw Fire and Rescue Station 11, C-Shift, to Centreville Fire and Rescue Station 17, C-Shift. Captain Heider was assigned to Fire and Rescue Station 11 for 12 years as shift commander on C-Shift. Jim has always been looked upon by his peers and subordinates as an outstanding fire officer. A mega breakfast celebration brought back painful memories for some of the Dixie Pig. The event was held during shift change on his last morning of tour. Breakfast was followed by a traditional day of what we think was bowling at the Penn

Daw Lanes. Jim will be missed (by most of us) but maybe he will now get some well-deserved



Pictured left to right: Captain I James C. Heider, Technician Wade F. Mahaffey, and Lieutenant James T. Morris (Station 11, C-Shift).

sleep once in a while. Submitted by Lieutenant Domenick P. Iannelli (Station 11, A-Shift). ❖

## Team Entry Form

## 10th Annual Retiree's Outing

### Captain's Choice/4 man scramble with team handicap

#### Sponsored by:

Fairfax County Fire & Rescue Retirement Association, Inc.

Monday, August 13, 2001 Westfields Golf Club 13940 Balmoral Greens Avenue Clifton, Virginia

**Raffle**Set of 2001 Irons with Golf Bag



## **Benefit for:**Firefighters' Fund of Fairfax County

#### Time:

Registration: 12 p.m. - 1:15 p.m

Shot Gun Start: 1:30 p.m.

Dinner and

Awards 6 p.m.

Cash Prize on Par 3
Limited to 30 Teams

### \$110 per Golfer Includes:

- Green Fee, Cart & Range Balls
- Beverages on Course
- Dinner
- One Raffle Ticket for Clubs & Bag
- Course Yardage Book

- One Mulligan Per Team
- Gross & Net Division
   (Long Drive, Closest to Pin Prizes
   & Closest to Line)
- Awards Ceremony & Door Prizes

	Team Captain's Ph	one Number				
	Handicap		_ Handicap			
	Handicap		Handicap			
For further information or team entry forms, please contact:						
Bill (Jr.) Green	Sonny Flynn	Gary Pope	Kim Hamilton			
(703) 591-2026	(703) 560-3715	(703) 246-2410	(703) 433-3560			

Please make checks payable to: Firefighters' Fund of Fairfax County Mail to: Bill Green

> 4222 La Marre Drive Fairfax, Virginia 22030

Appropriate Dress Required: NO jeans or cut-offs

Soft Spikes Only!



## **Large Loss Fire Investigations**

Date: 04/02/01 Box: 0809 Address: 4107 Medford Drive Type: Apartment

Cause: Accidental-Food on Stove Value: \$750,000 Loss: \$250,000 Status: Closed

**Date:** 04/05/01 **Box:** 1126 **Address:** 6725 Tower Drive **Type:** Apartment **Cause:** Accidental-Candle **Value:** \$990,000 **Loss:** \$75,000 **Status:** Closed

Date: 04/11/01 Box: 0815 Address: 4902 Sunset Lane Type: House Cause: Under Investigation Value: \$400,000 Loss: \$300,000 Status: Open

Date: 04/15/01 Box: 0590 Address: 4803 Upland Drive Type: House Cause: Accidental-Electrical Value: \$150,000 Loss: \$75,000 Status: Closed Date: 04/17/01 Box: 4218 Address: 130 Mendon Lane Type: Townhouse Cause: Accidental-Chimney Value: \$345,000 Loss: \$75,000 Status: Closed

Date: 04/29/01 Box: 2500 Address: 1652 Valencia Way Type: Townhouse Cause: Accidental-Electrical Value: \$212,275 Loss: \$71,000 Status: Closed

Date: 05/02/01 Box: 2402 Address: 8606-C Village Way Type: Condo Cause: Incendiary

Value 500,000 Loss: \$100,000 Status: Open

Date: 05/02/01 Box: 2702 Address: 8928 Lake Braddock Drive Type: House

Cause: Accidental-Smoking Materials Value: \$400,000 Loss: \$200,000 Status: Closed

Date: 05/03/01 Box: 2117 Address: 13110 Hearthside Lane Type: Townhouse

Cause: Accidental-Smoking Materials Value: \$720,000 Loss: \$232,500 Status: Closed

**Date:** 05/04/01 **Box:** 3603 **Address:** 13207 Topsfield Court **Type:** House **Cause:** Accidental-Grill Ashes **Value:** \$750,000 **Loss:** \$350,000 **Status:** Closed **Date:** 05/22/01 **Box:** 0223 **Address:** 6324 Georgetown Pike **Type:** House

Cause: Accidental-Electrical Value: \$245,000 Loss: \$100,000 Status: Closed

Date: 05/28/01 Box: 2000 Address: 9903 Old Colchester Road Type: House

Cause: Incendiary Value: \$100,000 Loss: \$100,000 Status: Closed

## **Arrests/Petitions**

**Date:** 01/12/01 **Box:** 0322 **Address:** 5035 Sideburn Road **Type:** School **Narrative:** Fire investigators charged one juvenile with setting a fire in a school. A trial date was set for June.

**Date:** 02/21/01 **Box:** 2207 **Address:** 7709 Hooes Road **Type:** Vehicle **Narrative:** The defendants received 30 days in jail and one year probation.

**Date:** 03/27/01 **Box:** 1192 **Address:** 5850 Cameron Run Terrace **Type:** High Rise **Narrative**: The defendant must pay restitution and received six months in jail all suspended except for ten days.

**Date:** 04/16/01 **Box:** 1514 **Address:** 4809 Autumn Glory Way **Type:** House **Narrative:** Fire investigators charged six juveniles with burning personal property. Each defendant was ordered to pay restitution and attend the Juvenile Fire Stoppers Program.

**Date:** 04/30/01 **Box:** 1503 **Address:** 13516 Point Pleasant Drive **Type:** Outside **Narrative:** Fire investigators charged three juveniles with setting a fire capable of spreading. A trial date was set for June.

**Date:** 05/04/01 **Box:** 1700 **Address:** 6213 William Mosby Drive **Type:** Burn Case **Narrative:** Fire investigators charged three juveniles with burning personal property. A trial date was set for June.

**Date:** 05/14/01 **Box:** 1708 **Address:** 5607 Pickwick Road **Type:** Outside **Narrative:** Fire investigators charged one juvenile with setting a fire capable of spreading. A trial date was set for June.

**Date:** 05/14/01 **Box:** 0900 **Address:** 8484 Riverside Drive **Type:** School **Narrative**: Fire investigators charged three juveniles with burning personal property. A trial date was set for June.

(continued from page 13)

between fire, police and sheriffs for adequate space and "prime real estate."

By the time the Informational Bulletin hit the street announcing the event, most of the planning was already complete. Once we determined exactly which functional areas were participating, it became a matter of putting together a life-size jigsaw puzzle that painted a good picture of the department.

The week leading up to the event is always hectic. Regardless of the attention to detail in the planning, last minute "concerns" always surface.

Unlike many of the public vendors, entertainers and general fair exhibitors that were allowed several days to set-up, public safety was tasked with a "paper-to-pavement" transition that began well after dinner time Friday night.

By 9:30 a.m. Saturday morning:

- The work performance test was up and running (stair-stepper, sled and all).
- Two US&R tents were in place and displaying a full cache from the Technical Rescue Support Unit.
- Squeezed an engine, truck, medic, rescue and foam unit on the lot.
- Boat 420 was open for tours.
- The Volunteer Safe House and antique apparatus was positioned.
- More than a dozen tents were erected to show videos and demonstrations of thermal imaging cameras, AED's and 911 Simulators as well as other department programs.
- The Aluminum Cans for Burned Children dunk tank was full of H<sub>2</sub>O, waiting for it's first victim.

The list of individuals that made this happen is exhaustive. I would be remiss, however, not to mention the personnel from Logistics, who literally "camped out" from Friday through Sunday and were a critical component throughout the weekend. Also, the staff in Public Information and Life Safety Education Section, as usual, excelled in the preparatory phase of the event. Simply stated, everyone involved, uniformed and civilian deserve considerable credit. From planning to packing up, it was truly a team effort that ensured success. ❖

April 11, 2001

Fairfax County Fire and Rescue Department 4100 Chain Bridge Road Fairfax, Virginia 22030

Dear Fire Chief Stinnette

This morning I attended the child safety seat checkpoint at Fire Station 32 in Fairview. What a wonderful public service program this is! As I approach the birth of my first child, I am very grateful to have had this opportunity to have my child's safety seat checked by professionals who know what they are doing. My harband and I both have Master's Degrees and we do not consider ourselves lacking in intelligence, but we had installed our child's safety seat improperly even after reading the instructions from the manufacturer and our cur owner's manual. Apparently, the locking clip was improperly placed and we didn't have the seat leveled, from to back. The firemen were very helpful in that they took time to explain what we had done incorrectly as well as installed it properly for us. They also answered all of my questions.

As a Fairfax County taxpuyer, I appreciate this opportunity to report to you that this is an extremely important program and feel that as funding gets tighter every year, it should be a program that is seriously considered for continuation.

Thank you for this opportunity to express my gratitude for this very important public service

Sincerely,

Kristin K. Medhurst 4009 Estubrook Drive

2386 Rolling Fork Circle Apt. 108 Herndon, VA 20171 12 May 2001

Fairfax County Fire & Rescue Department Massey Building Attn: Chief Edward Stinnette 4100 Chain Bridge Rd. Fairfax, VA 22030

Dear Chief Stinnette,

I am writing this letter to you in recognition of the outstanding service provided by Technician Kurt Hoffman to my family and I. Several months back, we had our second child after recently moving into the Virginia area. It was suggested to me that I visit our local fire department to have our new car seat properly installed. Fireman Kurt Hoffman was the individual who helped us in this process.

From this point on, Mr. Hoffman demonstrated the highest level of service in guiding us, educating us, and helping us become extremely comfortable with all aspects of child safety in our automobile. During this process, Mr. Hoffman installed two car seats into my automobile, one for our infant and the second for our toddler. He also demonstrated for us the pros and cons of various car seat designs and guided me in replacing our older toddler car seat. During this process, he again reinstalled the toddler seat. Three weeks ago, we purchased a larger vehicle and again Mr. Hoffman reinstalled the two car seats and provided us with additional insights on child seat safety.

While I now feel comfortable in installing a car seat my self, my wife and I feel fortunate to have had the opportunity to interact with Mr. Hoffman. His patience and knowledge of the subject matter and more importantly, his ability in communicating the important aspects of child safety without confusion and fear was truly unique.

I want to thank you and the Fairfax County Fire & Rescue Team for the service provided to the community in the education and installation of child safety seats. I also want to especially thank Mr. Hoffman for the wonderful service that he provided to my family. His demonstration of this service and the manner in which he interacted with my family and I truly makes him an outstanding ambassador to the community.

Sincerely, Atish Gude

Captain I William M. Foxwell April 12, 1976 - April 2, 2001

Captain I William A. Jordan June 19, 1989 - April 6, 2001

Master Technician James D. Sutton April 12, 1976 - April 29, 2001

Lieutenant Dennis G. Jacobs August 18, 1975 - May 19, 2001

Captain I David R. Ludeker July 21, 1975 - June 2, 2001

## **New Hires**

David E. Feiring Umesh Jagtiani Dawn C. Miller Wendy Y. Mitchell Michelle J. Rose Rae B. Seaborn Jennifer N. Showalter Michael Van Dyke



Disagree without being disagreeable. It is an art worth practicing.

#### 10 Years

David M. Gudinas Instructor III

#### 15 Years

**Technician Robert Arnone** Firefighter James A. Breisch Firefighter Eric S. Britton Firefighter Carlton Chatmon Lieutenant Thomas F. Chittenden Firefighter Jay Corwin Technician Philip C. Devereaux Technician Carl E. Drew Lieutenant Mark L. Feaster Technician James T. Franklin Firefighter Eugene L. George Lieutenant Todd S. Hall Master Technician Glenn C. Jackson Technician Peter B. Masters Lieutenant Edmond D. Monseur Technician David A. Neilan

#### 20 Years

Battalion Chief Dereck A. Baker Lieutenant George M. Brooks Captain I Walter T. Brown Lieutenant Paul F. Cocuzza Captain I Dennis W. Duff Technician Jeffrey E. Edwards Firefighter Robert A. Helmus Firefighter Robert D. Hicks Lieutenant Chester O. Hill Firefighter Donald O. Holland Captain I Vincent R. McGregor Lieutenant Ellis M. Murphy Firefighter Robert E. Potter Captain I David L. Prohaska Lieutenant Mark D. Stone Captain I Kevin M. Thomson Technician Michael A. Weldon

#### 25 Years

Captain II Michael J. Ciarrocchi Technician Charles L. Collier Battalion Chief Mark T. Kane Captain I Gregory A. McIntosh Lieutenant Peter J. Michel

#### 30 Years

Master Technician Joseph G. Allison Master Technician Claire O. Ducker Deputy Chief Carl A. Maurice Technician Charles T. McFarland Technician Blair H. Ghent

## Retirements | Anniversaries | "Taking Up"



#### **Technician Mark Donald Dudrow**

Entry Date: April 12, 1976 **Retirement Date:** July 13, 2001 **Assignments:** Fire and Rescue Stations 19, 23, 34, 21, 4, 8, and 25

#### Likes about the Fire

**Department:** The camaraderie in the stations and working for a common cause.

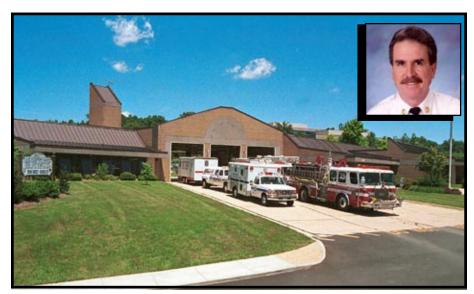
Will miss about the Fire

**Department:** The people I have worked with, driving pumpers and ladder trucks.

**Plans for the future:** Working with handicapped children and coaching and playing baseball. Words of wisdom: Never forget what we're here for. For probationary Firefighter Ray Foster, "Always make your bed, you never know when you have to get in it.

What got you interested in the fire service? Watching the fire trucks respond to calls down home.

Who or what made an influence in your career? My dad, Lieutenant Glenn Curtis, and Captain Timmy Williams.



## Station Profile Fair Oaks Fire and Rescue Station #21

Captain II
Captain John Diamantes
Station Commander



Volunteer Chief Jonathan Wood

Station constructed: 1984

Station specialty: Technical Rescue Operations

Square miles in first due area: 12.3

**Specific hazardous/target areas:** Fairfax County Government Center, Interstate 66, Fair Oaks Hospital, lightweight construction – multi-family living units, Fair Oaks Mall, and assisted living. **Total calls in 2000:** 4,874

**Equipment assigned to station:** Engine, rescue engine, rescue squad, medic, cave-in unit, tow unit, utility, car, and medic reserve (two).

Station personnel: A-Shift: Captain I Clyde Pittard, Lieutenant Keith D. Morrison, Lieutenant Rebecca S. Price, Lieutenant Russell L. Strube, Master Technician Randy H. Propst, Technician Thomas P. Feehan, Technician David W. Hall, Technician Michael T. King, Technician Peter B. Masters, Technician Chris M. Matsos, Technician William T. Schellhammer, Firefighter David G. Bentley, and Firefighter Alicia D. Dale. B-Shift: Captain I Donald P. Montague, Lieutenant Dennis C. Fiddler, Lieutenant Richard L. Johnson, Lieutenant Bruce A. Neuhaus, Master Technician Walter L. Baughman, Master Technician Joseph P. Kieler, Master Technician James D. Wilson, Acting Technician Allen R. Bastson, Technician Kurt A. Hoffman, Technician Raul F. Perla, Technician Stephen M. Schmidt, Firefighter Blake C. Myers, and Firefighter Cheryl L. Sherin. C-Shift: Captain II John Diamantes, Lieutenant Brian E. Moravitz, Lieutenant Joseph Palau, Lieutenant Edward C. Snyder, Master Technician Mark F. Lucas, Master Technician John C. Mayers, Technician Matthew T. Groff, Technician Donald R. Moran, Technician Kevin D. Runnels, Technician Bonnie J. Tobalske, Technician David W. Walker, Firefighter Dustin K. Rice, and Firefighter Clyde J. Davis.

Volunteer President: Blair Miller

#### **Fairfax County Fire & Rescue Department**

Attn: Public Information and Life Safety Education Section 4100 Chain Bridge Road Fairfax, Virginia 22030

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